

Improve clinical trial data accuracy with Clario's Rater Training

Qualification, training and certification for raters and site staff minimize data variability

Rater training enables consistent assessment

Clinical assessments administered by untrained or unqualified raters can lead to errors that compromise the validity of study data and potentially jeopardize the success of a clinical trial. Even experienced clinicians may score assessments inconsistently, affecting data reliability.

Common rater errors include:

- Inconsistent administration of the scale.
- Variability in applying scoring criteria.
- Introducing unconscious bias, rater drift and other errors, including confirmation bias, halo effect and recency error.

Rater training is recommended by regulatory authorities, including the Federal Drug Administration and European Medicines Agency.

Clario's experience:

- **85K+** clinical site raters trained
- Trained **all the top 10** biopharmaceutical companies
- Commonly used in psychiatry, dermatology, neurology, pain and immunology studies

Clario's Rater Training is vital to clinical trials

Rater training helps minimize errors, reduce inter- and intra-rater variability, meet regulatory guidelines and improve clinical outcome assessment scoring.¹

Better quality data

Data quality is improved through comprehensive training that covers:

- Standardization of administration and scoring of clinician-reported and performance outcomes.
- Best practices for administering patient-reported outcomes (PROs).
- Strategies to minimize bias, rater drift and placebo effect.

Raters must complete certification before rating assessments.

Operational efficiencies to reduce site burden

- Training delivered via interactive, educational modules.
- Self-paced, continuous access throughout the trial.
- Automatic access to assessments once training has been completed.

¹Sadler ME et al. Int J Clin Trials. 2017 Aug;4(3):101-110

Why Clario?

Clario's rater training offers:

- **Anytime, interactive training:** On-demand, self-paced learning available 24/7
- **Certification management:** Integrated exams, certification (Clario and third party) and gating that ensure only trained raters can access assessments
- **Centralized rater profiles:** Supporting efficient participation across studies
- **Rating consistency:** Refresher and re-certification training for consistency throughout the trial
- **Clear visibility:** Real-time, on-demand reporting to track training progress and completion
- **Placebo mitigation training:** Dedicated placebo effect training that helps safeguard signal detection
- **Exclusive training:** An exclusive provider of essential rater training, including the:
 - Positive and Negative Syndrome Scale (PANSS)
 - Electronic Columbia–Suicide Severity Rating Scale (eC-SSRS)

Training built for clinicians, by clinicians

Our rater training is designed and delivered by practicing clinical experts, backed by **25+ years of Clario eCOA experience**. We apply deep expertise in population selection, scale administration and scoring to help standardize rater performance and support reliable outcomes. Grounded in real-world clinical practice, our training reflects the realities of clinical indications, scale expertise and proven best practices.



Make your clinical trials more efficient, accessible and engaging to all.

To learn more or inquire about our other training offerings, including our Participant and Caregiver Training, go to clario.com or contact the Clario eCOA Science Team at science@clario.com.

Clario is a leading provider of endpoint data solutions to the clinical trials industry, generating high-quality clinical evidence for life sciences companies. We offer comprehensive evidence-generation solutions that combine medical imaging, eCOA, precision motion, cardiac and respiratory endpoints.