CLARIO.

Improve clinical trial data quality with Clario's Participant and Caregiver Training

Our patient-centric solution helps improve engagement and ensures consistent training across all participants, at all sites.

It's imperative that participants and caregivers understand how to accurately complete patient-reported outcomes (PRO) and/or observer-reported outcomes (ObsRO), avoid missing assessments or diaries, and keep up with expectations of the study that they're a part of.

Common barriers to reliable PRO or ObsRO data include:

- Inconsistency in interpretation of clinical terminology in the assessment
- Lack of clarity in their roles and responsibilities
- High expectations of improvement, leading to high placebo response
- Caregiver biases and challenges when reporting observations of symptoms and behaviors, especially when it's a child or patient with cognitive impairment

Balancing the needs of the patient with the needs of the study.

Clario's Participant and Caregiver Training goes beyond how to use the study device. It helps improve accurate reporting, reduce placebo effect, and enhance compliance and engagement, while establishing consistency throughout the study.

Everything participants and caregivers need to be reliable reporters

- Explains role and responsibility within the study
- Sets clinical trial expectations
- Provides health-literate definitions of key clinical terms
- Keeps key study details available for easy referencing at any time

Clario's experience in numbers:

- **90,000+** participants trained
- **12,000+** caregivers trained
- **100,000+** total trained
- **8 of top 10** biopharmaceutical companies
- Commonly utilized in oncology, gastroenterology, dermatology, pain, migraine and seizure

Better quality data

- Standardizes training across all patients, at all sites
- Ensures uniformity in how diaries and assessments are completed
- Gated to electronic clinical outcome assessments (eCOA) to ensure assessment access is granted only once training is complete
- On-demand, 24/7 access to training throughout the trial

Participant and caregiver training is recommended by regulatory authorities, including the Federal Drug Administration and European Medicines Agency.

PARTICIPANT TRAINING

Participant understanding of PRO items was shown to increase with training, thus increasing the accuracy of data collected.[1]

Training features:

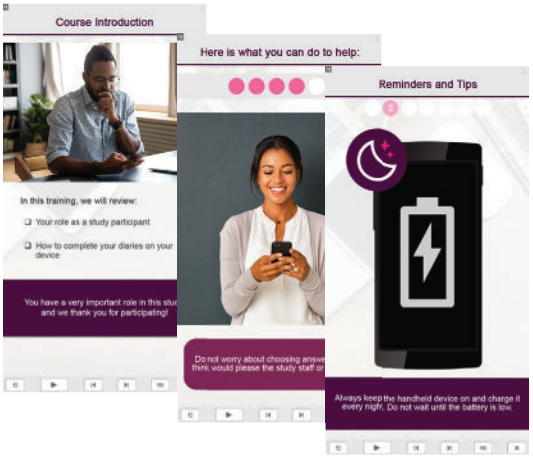
- Interactive, multimedia, educational video training hosted on Clario's handheld, tablet, web, or bring-your-own-device (BYOD)
- Scenario-based learning and knowledge checks
- Customized instruction based on protocol
- Language localization
- Training guides available as standalone training or in combination with training video

All easily accessed through a single login

Built on 20+ years of eCOA expertise: Our instructional design experts, dedicated eCOA science team and global network of experts ensure the strength of training rigor.

Participant-centric design: Training is built with participants and caregivers in mind, to help them understand their role and responsibility in the study and stay engaged.

Ensures regulatory compliance: Every training session is date- and time-stamped, with each training record mapped to regulatory guidelines to provide accountability and training assurance.



One trusted source for all your training needs

Clario's training solutions are designed to make your clinical trials more efficient, more accessible and more engaging. **Inquire about our other training offerings, including our Rater Training.**

[1]Dias NR et al., Patient Relat Outcome Meas. 2019 Nov 15;10:345.

About Clario

Clario is a global data and technology company that minimizes uncertainty and risk in clinical trials so that customers can move ahead with confidence. With nearly 50 years of clinical and therapeutic experience, Clario balances knowledge of what works with a vision for what's next, so we can adapt without compromising standards.

Powered by the company's EXPERT® technology platform, Clario's solutions enhance trial oversight, enable site optimization, increase patient engagement and measure the efficacy of new clinical treatments while ensuring patient safety. Since 2014, more than half of all FDA drug approvals came from Clario-supported studies. Pharma companies, biotechs and CROs have relied on Clario solutions in 10,000+ studies spanning more than three million patients to date. By identifying trial risks before they become problems, Clario enables customers to bring clinical treatments to patients quickly — and with confidence.

To learn more, visit clario.com or contact the Clario eCOA Science Team at science@clario.com